



Memorandum

DATE: September 8, 2026

TO: Mayor and City Council

THROUGH: Jackie Bryant, City Manager 

FROM: Lance Ferrato, Director of Licensing and Code Enforcement
Ashley Turney, Assistant City Manager

DEPT: Licensing and Code Enforcement

SUBJECT: Public Facing Code Enforcement Case Dashboard

This memorandum provides an overview of the recently released, public facing Code Enforcement Case Dashboard. The dashboard provides constituents with access to a range of information about code enforcement activities citywide (updated daily); an important step toward improving transparency, accountability, and community engagement.

This tool allows users to view active and closed cases, track inspection timelines, and better understand how Code Enforcement is supporting neighborhood quality, safety, and compliance. The goal is to empower residents with clear, accessible data and strengthen trust in our service delivery.

Key features include:

- A searchable, map-based interface for case viewing
- Filters by case type, status, council ward, and date
- Improved visibility into inspection progress and resolution timelines
- A streamlined public information resource that reduces staff time spent on data requests

The dashboard is launching with data beginning January 1, 2026. This start date reflects the implementation of recent system enhancements, which enable improved data collection and reporting capabilities.

Staff will monitor public use, review feedback, and make improvements as needed. The department looks forward to continuing to improve accessibility and strengthen community partnerships through this new tool which can be found at reno.gov/CodeEnforcement.